



# FEMA DISASTER ASSISTANCE

## *The Application Process*

### HERE'S HOW YOU START

- Call the toll-free registration number, 1-800-621-3362, or go online at [www.disasterassistance.gov](http://www.disasterassistance.gov)

### HERE'S WHAT WILL HAPPEN

- You will be asked to give general information about your income, insurance, the damage to your residence, and housing needs.
- You will be given an application number by which we may locate your file in the system. Write this number down, and keep it secure and handy for future use.

### A FEW DAYS LATER...

- A FEMA inspector will call to arrange a visit to your damaged residence.

The FEMA inspector will look at disaster-related damage.

- You will be asked to sign a document saying that you were lawfully present in the U.S. at the time of disaster, and you will need to present identification.

### LATER ON...

- If you qualify for FEMA assistance, you will receive a check and a separate letter explaining how you may use the money.
- Homeowners may use FEMA housing repair grants for essential repairs to make their residence safe, secure and livable. These grants are for repairs necessary to make primary rooms habitable.

## ***The SBA Process and FEMA***

- The U.S. Small Business Administration (SBA) may send you a loan application after you call to register at 1-800-621-3362.  
**IMPORTANT:** Complete the forms and return them to SBA, even if you do NOT want a loan.
- If the SBA determines that you cannot repay a loan, your name may then be forwarded to the grant program for consideration. **IMPORTANT:** If you do not fill out and return the SBA application, some other disaster assistance will stop.
- You can receive face-to-face help filling out the SBA loan at any Disaster Recovery Center or SBA Disaster Loan Outreach Center. For locations, call SBA at 1-800-659-2955 or the FEMA Helpline.
- SBA low-interest disaster loans are available to renters, homeowners, businesses of all sizes, and private non-profit organizations that sustained losses in the disaster.
- Homeowners can borrow up to \$200,000 to repair or replace disaster-damaged property.
- Renters and homeowners can borrow up to \$40,000 for replacement of disaster-damaged personal property.
- Businesses of all sizes and private non-profit organizations can borrow up to \$2 million to repair or replace damaged or destroyed real estate, machinery and equipment. SBA also offers Economic Injury Disaster Loans (EIDLs) of up to \$2 million for small businesses, small agricultural cooperatives and most private, non-profit organizations of all sizes to help meet working capital needs caused by the disaster.

**FEMA assistance will not  
make you whole again,  
but it can start you on the  
road to recovery.**

# **FEMA's Individuals and Households program**

## *Housing Assistance*

Housing Assistance helps meet the disaster-related housing needs of individuals and households displaced from their pre-disaster primary residence or homes made uninhabitable. The damage must be uninsured or underinsured. Aid Includes:

- Temporary housing assistance such as lodging reimbursement or money to rent another place to live. If rental resources are unavailable, it may be non-cash direct assistance such as a mobile home or travel trailer.
- Repair funds to help with home repairs.
- Financial assistance to help replace your home.

## **Assistance for Other Needs**

Other Needs Assistance is financial aid for disaster-related serious needs and necessary expenses. Some types of aid are limited to applicants who did not meet SBA income levels or could not qualify for a low-interest SBA disaster loan.

Aid may include funds for:

- Repairs or replacement of personal property.
- Repair or replacement of an essential vehicle or payment for public transportation.
- Moving and storage to prevent additional disaster damage.
- Group Flood Insurance.
- Disaster-related medical, dental and funeral expenses.
- Miscellaneous expenses.

## ***The FEMA Helpline***

**After you have applied for assistance, the FEMA Helpline is a useful resource. You may ask about programs, the status of your application or how money from various assistance programs may be used.**